

# NOTICE TO THE PUBLIC

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

### Town of Jamestown Did Not Meet Treatment Requirements

Our water system recently violated a drinking water standard. Although this was not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did to correct this situation.

The City of High Point routinely monitors water provided to the Town of Jamestown for turbidity (cloudiness). This tells us whether High Point is effectively filtering the water supply. Normal turbidity levels at the High Point water treatment plant are 0.06 nephelometric turbidity units (NTU). Water samples taken on January 6, 2010 showed levels of a maximum of 1.82 NTU. This was above the standard of 1 NTU. Because of these high levels of turbidity, there is an increased chance that the water may contain disease-causing organisms.

#### What should I do?

- You do not need to boil your water or take other actions. We do not know of any contamination, and none of our testing has shown disease-causing organisms in the drinking water.
- People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

#### What does this mean?

**Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.** These symptoms are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

#### What happened? What was done? When will the problem be corrected?

The Town of Jamestown purchases water from the City of High Point for resale and distribution to its water customers. Consequently the water that was purchased from the City of High Point and distributed to our customers did not meet treatment requirements due to high levels of turbidity (cloudiness) observed at the High Point Water Treatment Plant.

The City of High Point's water treatment plant recently experienced a problem with its filters due to extremely cold temperatures. Very cold temperatures cause the water to become very dense, which will not allow the turbidity particles to settle properly which resulted in the filters becoming overloaded. The Regional Division of the Public Water Supply Section was informed and subsequently visited High Point's water treatment plant for a consultation. Disinfectant has been increased and daily bacteriological tests are being performed to insure that the drinking water is safe for daily use.

High Point's treatment plant operators continuously monitor water conditions at the treatment plant and make adjustments to the treatment process as needed. High Point has consulted with design engineers and filter restoration is currently underway.

**We have been informed that High Point's Water Treatment Plant returned to compliance immediately after the violation occurred.**

**Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.**

For more information, please contact:

Responsible Person Charles Smith	System Name Town of Jamestown	System Address (Street) 301 East Main St.
Phone Number 336-454-1138	System PWSID # 02-41-030	System Address (City, State, Zip) Jamestown, NC 27282

Violation Awareness Date: January 7, 2010

Date Notice Distributed: 1/27/10

Method of Distribution: U.S. Mail

#### Public Notification Certification:

The public water system named above hereby affirms that public notification has been provided to its consumer in accordance with all delivery, content, format, and deadline requirements specified in 15A NCAC 18C .1523.

Owner/Operator: Charles Smith  
(Signature)

CHARLES SMITH  
(Print Name)

1/25/10  
(Date)