

Town of Jamestown
Public Services Department



June 15, 2010

Dear Resident:

The Town of Jamestown anticipates conducting leak tests in the sanitary sewer system beginning **June 28 and continuing through July 30, 2010**. A non-toxic smoke will be blown into the system to reveal leaks that allow storm water and other surface waters to enter. Locating and correcting these leaks will conserve expensive Jamestown capacity at High Point's water treatment facility.

The smoke is manufactured specifically for this purpose, leaves no residuals or stains, and has no effects on plants or animals. It has a distinctive, but not unpleasant, odor. The visible smoke and odor last only a few minutes, where there is adequate ventilation.

The smoke should not enter your home. However, if smoke does enter your home any of the following items are the probable cause.

- The vents connected to your building's sewer lateral are inadequate, defective, or improperly installed.
- The traps under sinks, tubs, basins, showers, floor drains, etc. are dry, defective, improperly installed, or missing.
- The pipes, connections, and seals of the building's sewer system are damaged, defective, have plugs missing, or are improperly installed.

Prior to June 28, 2010, pour water down all drains in your home or building to ensure that traps are full.

If traces of the smoke or its odor enter your house or building, it is an indication that odor from the sewer system may also be entering. Sewer gases can be unpleasant, dangerous, and a potential health hazard. The location, identification, and correction of the source of any smoke entering your house is urgently advised.

The town can provide assistance in locating the source of smoke entering your house while the testing is in progress. However, correction of any defects in the pipes and sewer on private property is the responsibility of the owner. If smoke is observed in your home and the source is not readily identified or you have any questions, please call Town Hall at 454-1138.

Sincerely,

A handwritten signature in cursive script that reads "Chuck Smith".

Chuck Smith
Assistant Town Manager